

General Enquiries

This privacy statement relates to the use of personal data supplied by individuals making a course or other enquiry through the Trust's web site, via social media, by email, by telephone, or by other means.

We will use your information to:

- Fulfil your enquiry or request
- Fulfil your request to be added to a course waiting list
- Send you further relevant information about our courses and services

The legal basis on which we use your personal data is our Legitimate Interest as a business

If you were to withhold the personal information, we would be unable to fulfil your enquiry or request.

We do not disclose your data to any third-party organisations.

It may be necessary to pass your query on to a member of staff in the UHI Executive Office or one of the UHI Partner Colleges to allow us to give you the best response.

We do not collect special category (sensitive) data. However, if you disclose this to us during your enquiry, we will not share it with others when processing your request, unless you give your consent to this.

Your data will be retained for one year after the completion of your enquiry or request.

Your rights

The following rights are rights of data subjects:

- The right to access your personal data
- The right to rectification if the personal data we hold about you is incorrect
- The right to restrict processing your personal data

The following rights apply only in certain circumstances:

- The right to withdraw consent at any time if consent is our lawful basis for processing your data
- The right to object to our processing of your personal data
- The right to request erasure (deletion) of your personal data
- The right to data portability

To contact our Data Protection Officer, please email: nafcdpo@uhi.ac.uk

You can write to the NAFC at NAFC Marine Centre, Port Arthur, Scalloway, Shetland, ZE1 0UN.

Telephone Reception: 01595 772000.

If you feel that we have not dealt with your GDPR issue correctly, you have the right to lodge a complaint with the Information Commissioner's Office (ICO) about our handling of your data. The ICO is the UK's independent authority set up to uphold information rights in the public interest. Their website is www.ico.org.uk

Scottish Charity Number SC003715